

**ARNOS  
Midhurst Road  
Haslemere  
Surrey GU27 2PT**

**Tele. 01428644329**

Mr Michael Stephens  
Castle Properties  
Preston House  
Petworth Road  
Haslemere  
Surrey Gu27 2HR

24 November 04

Dear Michael

Now that the sale of Arnos has passed the point of contract exchange, we think that some thanks and praise are due. There is no doubt in our minds that the success of the venture was due to the professionalism of you and the myriad of consultants you chose to assist you. We couple this with your unfailing willingness to listen to our concerns and to address them. The bonus was that you were clearly an open and honest man and good to work with.

When we think back to our first meeting with you, we realise that it has been a long journey but we thank you most sincerely for bringing it to such a successful conclusion for us. We wish you the same success with your next venture.

Yours sincerely

A handwritten signature in cursive script that reads "Ray & Jenny". The signature is written in black ink on a white background.

Ray and Jenny Jones